

To: Mr. Rafael Abajo, the head of EFQM assessors' team.

Hello,

**Subject: Northern district certification to R4E**

At the end of the extensive evaluation process conducted in the northern district toward certification to R4E I would like to thank you and your colleagues: Mr. Corrado Squarzon and Dr. Nenad Savič for the fascinating, empowering process we've been through all together with the district's employees.

Thanks to your rich experience and high professionalism we learnt valuable methods that I'm sure will step us higher up.

As we committed at the closure meeting, we are now waiting to get your final report so we can start implementing the needed improvements.

It is well known that the journey to excellence is long and challenging but I truly believe that this consistently way will help us continuing achieve the goals we set.

On behalf of the northern district employees I thank you for the fascinating journey and wish you all the best.

Sincerely,



Dr. Orna Simchon  
The northern district's director

**Copies:**

Mr. Corrado Squarzon  
Dr. Nenad Savič  
Mr. Issac Rozenberger, Standat Institution  
Dr. Ada Grinberg, Quality Unit